



# PATIENT SATISFACTION SURVEY

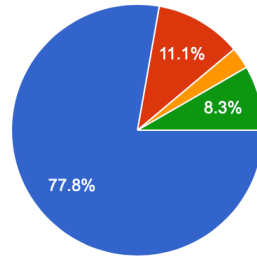
Practice: Dr. P.R.Fa Si Oen MD PhD FACS FRCS FCCS

Period January 2020

Questions Responses 36

Did you undergo elective (planned) surgery?

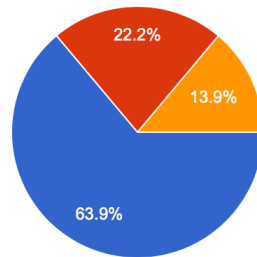
36 responses



- Yes /Si/Si/Ja
- No, I underwent emergency surgery/No, ma opera di urgensia/No, fui operado de urgencia/Nee, ik onderging een spoedoperatie
- I did not undergo surgery/Mi no a opera/ No fui operado/ Ik ben niet geopereerd
- Yes/Si/Si/Ja

How was the overall treatment by the surgeon

36 responses



- Excellent/Ekselente/Excelente/Geweldig
- Very good/ Hopi bon/Muy bueno/Heel goed
- Good/Bon/Bueno/Goed
- Mediocre/Mediocre/Mediocre/ Middelmatig
- Bad/Malu/Malo/Slecht
- Very bad/Hopi malu/Muy mal/Heel slecht

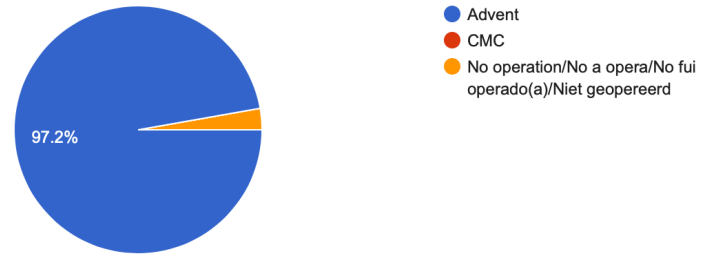
In which hospital did you undergo surgery?



Questions Responses 36

In which hospital did you undergo surgery?

36 responses



How was the treatment of the personnel in the HOSPITAL where you were treated

36 responses



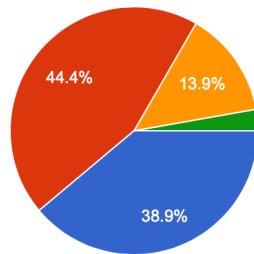
How was the treatment of the personnel at the OFFICE



Questions Responses 36

### How was the treatment of the personnel at the OFFICE

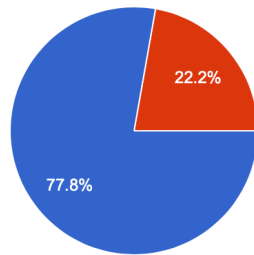
36 responses



- Excellent/Ekselente/Excelente/Geweldig
- Very good/Hopi bon/Muy bien/Heel goed
- Good/Bon/Bueno/Goed
- Mediocre/Mediocre/Mediocre/Middelmatig
- Bad/Malu/Mal/Slecht
- Very bad/Hopi malu/Muy mal/Heel slecht

### Are you satisfied with the surgery done by the surgeon

36 responses



- Very satisfied/Hopi satisfecho/Muy satisfecho/Heel tevreden
- Satisfied/Satisfecho/Satisfecho/Tevreden
- Not satisfied/No satisfecho/No satisfecho/Niet tevreden
- Not satisfied at all/Totalmente no satisfecho/Totalmente no satisfecho/Helemaal niet tevreden

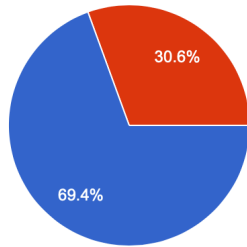
### Are you satisfied with the personal treatment by this surgeon



Questions Responses 36

Are you satisfied with the personal treatment by this surgeon

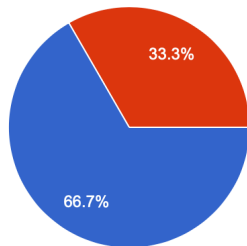
36 responses



- Very satisfied/Hopi satisfecho/Muy satisfecho/Heel tevreden
- Satisfied/Satisfecho/Satisfecho/Tevreden
- Not satisfied/No satisfecho/No satisfecho/Niet tevreden
- Not satisfied at all/Totalmente no satisfecho/Totalmente no satisfecho/Helemaal niet tevreden

Would you recommend this surgeon to others?

36 responses



- Absolutely/Absolutamente/Absolutamente/Zeker
- Yes/Si/Si/Ja
- No/No/No/Nee
- Never/Nunca/Nunca/Nooit

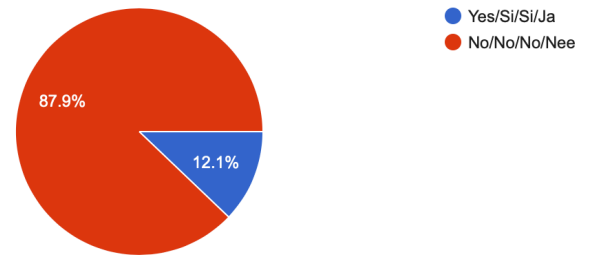
Do you have any additional comment(s) or suggestion(s) ?



Questions Responses 36

Do you have any additional comment(s) or suggestion(s) ?

33 responses



Patient Satisfaction Survey 2020

Additional comments or suggestions/Komentario of sugestion adisjona/Comentario o sugestion adicional/Aanvullende opmerking of suggestie

4 responses

Keep in mind the time that the patient is on diet. From 20.00 hours the day before and if you get some food till around 15.00 hours the next day is a long time. Especially if you are a diabetic thanks.

Both the surgeon and his assistant treated me very nice. Shout out to all the lovely nurses in the Advent hospital near Zuikertuintje. Everybody was really nice and professional.

Het op tijd behandelen van de patient is GEWELDIG! Geen wachttijden zorgt ervoor dat het 'even' tussendoor kan waardoor het reguliere werk geen vertraging oploopt.

Mi ta i a keda hopi tevreden ku e operashon tambe trato

